

TextRad Privacy Policy

Last Updated: March 3, 2025

Introduction

Welcome to TextRad ("we," "our," or "us"). We are committed to protecting your privacy and handling your data with transparency and care. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our TextRad mobile application and related services (collectively, the "Service").

Please read this Privacy Policy carefully. By accessing or using the Service, you acknowledge that you have read, understood, and agree to be bound by the terms of this Privacy Policy. If you do not agree with our policies and practices, please do not use our Service.

Information We Collect

We collect several types of information from and about users of our Service:

Personal Information

- **Account Information:** When you create an account, we collect your name, email address, and authentication information (depending on the sign-in method you choose, such as Google, Apple, or email).
- **Profile Information:** Information you provide in your user profile.

Usage Data

- **Interaction Data:** How you interact with our Service, including features you use, content you view, and actions you take.
- **Device Information:** Information about your device, including device type, operating system, browser type, IP address, and device identifiers.
- **Log Data:** Error reports, usage statistics, and performance data to help us improve the Service.

User Content

- **Report Content:** The content of radiology reports you create, dictate, or save using the Service.
- **Custom Templates:** Any custom report templates you create or upload.

How We Use Your Information

We use the information we collect for various purposes, including:

- To provide, maintain, and improve our Service
- To process and complete transactions
- To send you technical notices, updates, security alerts, and support messages
- To respond to your comments, questions, and requests
- To personalize your experience and deliver content relevant to your interests
- To monitor and analyze trends, usage, and activities in connection with our Service
- To detect, prevent, and address technical issues, fraud, and other illegal activities
- To comply with legal obligations

Data Storage and Security

We prioritize the security of your data:

- **Encryption:** We use industry-standard encryption to protect your personal information during transmission and when stored on our servers.
- **Data Storage:** Your data is stored securely in the cloud using Firebase and other secure cloud storage solutions.
- **Access Controls:** We implement strict access controls to ensure that only authorized personnel can access your data.
- **Medical Information:** We treat any medical information with the utmost care, although TextRad is not a covered entity under HIPAA. We recommend that healthcare providers use the Service in a manner consistent with their own privacy obligations.

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. We will securely delete your personal information upon your request or when it is no longer needed for the purposes for which it was collected.

Information Sharing and Disclosure

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except as described in this policy:

- **Service Providers:** We may share your information with third-party vendors, service providers, and other trusted partners who assist us in operating our Service, conducting our business, or serving our users.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your personal information may be transferred as a business asset.
- **With Your Consent:** We may share your information with third parties when we have your consent to do so.

Your Privacy Rights

Depending on your location, you may have certain rights regarding your personal information:

- **Access:** You can request access to the personal information we hold about you.
- **Correction:** You can request that we correct inaccurate or incomplete information.
- **Deletion:** You can request that we delete your personal information, subject to certain exceptions.
- **Restriction:** You can request that we restrict the processing of your personal information.
- **Data Portability:** You can request a copy of your personal information in a structured, commonly used, and machine-readable format.
- **Objection:** You can object to our processing of your personal information.

To exercise any of these rights, please contact us using the contact information provided below.

Children's Privacy

Our Service is not directed to children under the age of 13, and we do not knowingly collect personal information from children. If we learn that we have collected personal information from a child under 13, we will take steps to delete that information as quickly as possible.

Third-Party Services

Our Service may contain links to third-party websites or services that are not owned or controlled by us. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party websites or services. We encourage you to review the privacy policies of any third-party websites or services that you visit.

Analytics and Third-Party Tools

We use third-party analytics tools, including but not limited to Google Analytics and Firebase Analytics, to help us measure traffic and usage trends. These tools collect information about your use of our Service to help us improve it. The information collected may include your device information, IP address, and usage patterns.

Authentication Services

We use third-party authentication services, including Google Sign-In and Apple Sign-In, to provide you with secure and convenient sign-in options. These services may collect and process personal information according to their own privacy policies.

International Data Transfers

Your information may be transferred to and processed in countries other than the country in which you reside. These countries may have data protection laws that are different from those in your country. By using our Service, you consent to the transfer of your information to these countries.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date. You are advised to review this Privacy Policy periodically for any changes.

Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact us at:

Email: support@textrad.in

Postal Address:

ThinkFusion AI
1E 501 Fifth Floor, Avidipta I Apartments, Mukundapur
Kolkata - 700099
India

Your Consent

By using our Service, you consent to our Privacy Policy and agree to its terms. If you do not agree with our policies and practices, please do not use our Service.

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